

ServiceM8 setup rebate: check the cash flow

Pay for setup first. Eligible expenditure can become up to A\$2,000 of non-cash account credit, used against 50% of the monthly base plan fee. Approval and remaining funding matter.

Before paying a partner

Check you are a genuinely new subscriber and use web-dashboard billing. App-store and Xero subscriptions are excluded.

Check the partner is certified and listed in the official directory.

Complete and pay for eligible first-time setup/training. Submit within both 60-day windows, including the earliest invoice date.

Submit all paid invoices together in one claim. Keep receipts and evidence of completed services.

Confirm current funding, prices and any promotional interaction with ServiceM8 before relying on the offer.

Example cash comparison - assumptions, not a partner quote

A\$79/month plan; A\$878.90 setup invoice; credit approved after the first full-price month. Alternative assumes a separately confirmed 30% discount for six months. Prices remain constant; excludes the value of setup help.

Cash over first 12 months	Self-setup + assumed promo	Partner setup + credit
Setup paid	A\$0.00	A\$878.90
Subscription paid	A\$805.80	A\$513.50
Total cash paid	A\$805.80	A\$1,392.40
Credit still unused	A\$0.00	A\$444.40

Partner route costs A\$586.60 more cash in this example over year one. Setup/training may justify that difference. Credit is not cash profit. At A\$39.50/month, A\$878.90 takes 23 credit-bearing bills to consume; the final credit is A\$9.90.

Purchased Form Store forms are available on all plans. Creating custom forms requires Growing or higher. Do not upgrade purely because you need a purchased form.

Sources: servicem8.com/setup-rebate and servicem8.com/au/pricing. Recheck before subscribing.